

# Reporting Crime & Nuisance

## Community Information for South Reading

### Your community

We live in a great community, but you may sometimes have worries about things going on in your neighbourhood, such as drug dealing, speeding cars, fly-tipping or litter.

This leaflet has been produced as part of a dedicated approach to reducing anti-social behaviour in South Reading, to help you know who you can speak to if you have concerns.

**Keep it handy: you never know when you might need it.**



### CRIME including drug dealing and Anti-Social Behaviour

CRIME including drug dealing and Anti-Social Behaviour:

- Contact the police to report a non emergency crime via the TVP website: [www.thamesvalley.police.uk](http://www.thamesvalley.police.uk) or direct email to the South Reading neighbourhood team: [WhitleyandChurchNHPT@thamesvalley.pnn.police.uk](mailto:WhitleyandChurchNHPT@thamesvalley.pnn.police.uk)
- Call the Police on the non-emergency number **101**.
- In an emergency, call **999**.
- If you have information but would like to remain anonymous, please call **Crimestoppers** on **0800 555111**.
- The Reading Borough Council Anti-Social Behaviour Team work with the Police and can be contacted on **0118 937 2161** or via email [ASB.Team@reading.gov.uk](mailto:ASB.Team@reading.gov.uk)  
The ASB Team will expect complainants to keep a log of incidents to help with a case.



If you can, keep a note of any suspicious activities and of any distinguishing features of the suspect like sex, age, build, and if they were carrying anything. If a car is involved, try to remember the colour, make, type and registration number.

Any details you can give provides us with evidence to help identify individuals and take appropriate action against them using the tools and powers available to tackle anti-social behaviour.

Photographic evidence is welcome and should be emailed to the Police. Residents should not put themselves at risk in taking photos or videos and should be careful that the angle of the photo does not reveal who took it. The Police advise that photos should not be posted publicly/online/on social media.

### Mini motors & motorised scooters



Police have the powers to seize motorised scooters, mini motorbikes or similar forms of motorised transport that are used to cause a nuisance in neighbourhoods. If a vehicle is being driven in a manner causing alarm, distress or annoyance on land without permission or without due care and attention, the Police can:

- Order a person to stop driving the vehicle
- Seize and remove the vehicle
- Enter a premises where they have reasonable grounds to believe the vehicle may be present.

To allow the Police and Reading Borough Council to take action to deal with motorbike nuisance, information is needed from those who witness it. We are asking residents to report every anti-social incident with relevant information. Please report as much information as you can using the contact details above or request a diary sheet from the ASB team: [ASB.Team@reading.gov.uk](mailto:ASB.Team@reading.gov.uk)



Follow us online @Communitiesrbc @TVPReading  
[www.reading.gov.uk](http://www.reading.gov.uk) [www.thamesvalley.police.uk](http://www.thamesvalley.police.uk)

# PROBLEMS WITH VEHICLES

## PARKING

Road markings such as yellow lines, loading bays, bus stops and residents zones indicate that some sort of restriction applies. **You** are responsible for making sure that your vehicle is parked correctly and is not causing an obstruction. You should also not stop or park:

- near a school entrance
- anywhere you prevent access for emergency services
- opposite a traffic island or another parked vehicle (if this causes an obstruction)
- on a bend
- in front of an entrance to a property

Parking on pavements can obstruct and seriously inconvenience people using wheel-chairs, people with visual impairments and those with prams or pushchairs. If it is a persistent problem then call the Police on non-emergency number 101, with details of the vehicle and location.

Other parking concerns, including permit parking and on road restrictions, such as double yellow lines are managed by Reading Borough Council. Call **0118 937 3787** or use the online form [www.reading.gov.uk/parking](http://www.reading.gov.uk/parking) to report an illegally parked vehicle.

If you believe that a vehicle has been abandoned, please report this to Reading Borough Council via the Call Centre **0118 937 3787** or use the online form [www.reading.gov.uk/abandonedvehicles](http://www.reading.gov.uk/abandonedvehicles).



## SPEEDING

Speeding is dangerous and antisocial. Most local roads have a speed limit of 20mph or 30mph so it is also an offence. Call the Police on 101 to report a road where vehicles go over the speed limit.

- Photos are helpful, but do not endanger yourself when taking them.

## Safeguarding vulnerable adults in Reading

Vulnerable adults who may be at risk of harm by others because of their age, an illness or disability

may experience harm and abuse in a number of different ways.

If you are concerned about the safety or wellbeing of a neighbour, friend or family member you can

get help and advice by calling **0118 937 3747**. If someone is in immediate danger or a crime is being committed call 999 and ask for the Police.

## LITTER & DUMPED RUBBISH

- Register online or download the free app at <http://loveclean.reading.gov.uk/account.logon> to report any environmental issues (including graffiti, dog mess, etc). You can also send photos of the problem.
- Call **0118 937 3787** to speak to **Reading Borough Council**. *Keep a note of the reference number they give you.*

## BURGLARY CRIME PREVENTION ADVICE

- Close and lock all your doors and windows when going out or to bed
  - Keep valuables out of sight and register them at [www.immobilise.com](http://www.immobilise.com)
  - Don't advertise that you're out; invest in a light timer switch
  - Look after your garden and secure side gates, keep fences and hedges lower at the front of the property and do not leave tools lying around
- If you live in a block of flats:
- Always ensure communal doors are shut behind you and do not let anyone follow you in
  - Don't buzz anyone in that you don't know
  - If you live on the ground floor, ensure your windows are shut and locked whenever you go out

## NOISE

If a building site, business or noisy neighbour is a problem outside of acceptable and/or permitted hours, contact the **Reading Borough Council call centre** on **0118 937 3787** and you will be put through to Environmental Health or the Anti-Social Behaviour team, depending on the problem.



## Check out the new facilities at the South Reading Community Hub at 252 Northumberland Avenue

- **Library** ● **Children's Centre** ● **Day Nursery**
- **Community spaces for hire** ● **Community Café & Social Club**
- Neighbourhood Watch schemes are owned and run by their members, working to develop close relationships between the community and local police. To find out more, go to [www.ourwatch.org.uk/postcode-search](http://www.ourwatch.org.uk/postcode-search)
- Thames Valley Neighbourhood Alerts - sign up to [www.thamesvalleyalert.co.uk](http://www.thamesvalleyalert.co.uk) to receive updates, news and alerts on local Policing in our community
- Be part of the solution to community issues in South Reading! Please contact the Neighbourhood Initiatives Team on [Neighbourhoodinitiatives@reading.gov.uk](mailto:Neighbourhoodinitiatives@reading.gov.uk) if you'd like to be part of a local community sounding board.



🔊 Please help Reading Borough Council and the Police make your neighbourhood cleaner and safe - we do our best to spot problems, but it helps if you let us know about areas we might have missed. Together we can make things better - just contact us 🗨️