

UPDATE REPORT

BY THE DIRECTOR OF ENVIRONMENT & NEIGHBOURHOOD SERVICES
READING BOROUGH COUNCIL
PLANNING APPLICATIONS COMMITTEE: 9 January 2019

ITEM NO. 7
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QUARTERLY PERFORMANCE MONITORING REPORT - DEVELOPMENT MANAGEMENT SERVICE - Quarters 1 2 and 3, 2018/19

Quarter 3 (October - December) has been updated to reflect the whole quarter to 31st December 2018.

In a couple of areas, the performance figures have changed. In particular the first indicator relating to major applications has improved significantly although that is partly as a result of a correction to one application that had been recorded as decided without an extended period agreed with the applicant when such an extension of time had been agreed.

Table 1 RBC Planning Service Quarterly Performance Indicators for 2018/19.

Description	Target	16-17	17/18	Q1 18-19	Q2 18-19	Q3 18-19	Q4 18-19
Percentage of major applications decided within: (i) statutory 13/16 weeks, or (ii) the extended period agreed with the applicant. (NB note that a risk of designation occurs where 40% or fewer of their decisions on major applications are made within the statutory determination period or such extended period as has been agreed in writing with the applicant).	60%	89% (42/47)	80% (24/30)	100% (6/6)	100% (7/7)	90% (9/10)	
Percentage of minor applications decided within (i) statutory 8 weeks or (ii) the extended period agreed by the applicant.	65%	74% (166/ 223)	88% (205/ 234)	90% (43/ 48)	86% (48/ 56)	95% (40/ 42)	
Percentage of other applications decided within statutory 8 weeks	80%	59% (457/ 769)	68% (478/ 699)	59% (104/ 176)	63% (109/ 172)	50% (84/ 169)	
Percentage of other applications decided within (i) statutory 8 weeks or (ii) the extended period as agreed by applicant.	80%	85% (657/ 769)	96% (669/ 699)	96% (169/ 176)	95% (163/ 172)	91% (153/ 169)	
Percentage of householder applications (not for prior approval) decided within (i) statutory 8 weeks or (ii) the extended period agreed by the applicant.	80%	62% (308/ 499)	92% (429/ 464)	96% (113/ 118)	94% (121/ 129)	91% (99/ 109)	
Percentage of householder applications (not for prior approval) decided within statutory 8 weeks.	80%	86% (430/ 499)	69% (321/ 464)	66% (78/ 118)	65% (84/ 129)	56% (61/ 109)	
Planning Enforcement: % of enforcement complaints resolved within appropriate deadline according to priority	60%	82% (244/ 299)	79% (199/ 252)	96% (67/ 70)	96% (67/ 70)	86% (65/ 76)	
Appeal performance - % allowed as a total of all appeals (a lower % figure is better)	30%	20% (8/41)	43% (16/37)	50% (2/4)	33% (4/12)	7% (1/14)	
Major application appeal performance - % allowed as a total of all appeals (NB note that a risk of designation occurs where more than 20% of major applications decisions are overturned on appeal. (a lower % figure is better)	20%	0% (0/0)	0% (0/2)	100% (1/1)	100% (1/1)	25% (1/4)	